

Technology Operations Report to the  
Board of Education  
Eastern Upper Peninsula Intermediate School District  
Patti Wenglikowski, Technology Operations Manager  
November 2022

---

## October Support

Support services were provided to every school district in the month of October. Three-hundred-fifty-four (354) service request were completed in the following areas of support:

Request type	Quantity	Percentage
Building control systems	0	0%
Hardware	55	16%
Internet transport	2	0.6%
Managed internal broadband	4	1%
Network and email accounts	67	19%
Projects	7	2%
Security systems	34	10%
User support	174	49%
Voice systems	10	3%
Web services	1	0.2%

Districts received additional supports with updates of systems, network management, and data integration.

## Device Purchases for Districts

Purchasing request dropped considerably in October, though there was a great deal of onboarding done of the devices purchased in September. This list is an overview of devices purchased on behalf of districts:

- 16 CTE laptops
- 1 Security camera monitoring desktop